

Open enrollment for **Complete Care** benefit 2026



Your Complete Care benefit at a glance

Solutions for every caregiving need

From in-home backup child care to daycares, access top-rated, background-checked caregivers through your Complete Care Benefits. Explore trusted solutions so you can stay focused on work and well-being.

What's included?

- ✓ **UrbanSitter Membership**
Free access to find and book caregivers, daycares, and preschools who meet the needs of your schedule and family.
- ✓ **Family Guide**
Receive personalized, one-on-one support to help you find the right care for your family.
- ✓ **\$500 Annual Care Credit for backup child care***
Pay caregivers with your employer-sponsored credits. After your Care Credit is depleted, you can pay caregivers out of pocket.
*Care Credits are only applicable for backup child care services.

How do I get started?

1. Enroll at benefits.urbansitter.com/RCH
2. Enter your work email address, then check your email to verify your account.



Use Care Credits for:



Emergency backup child care

In-home care for emergencies, and when plans change

Other Available services:



Daycares & preschools

Preferred spots and tuition discounts at top-rated centers



Pet care

For dog walking, vacation care, and more



Household services

From errands to everyday help



Senior care

For non-medical senior companion care

Child care solutions



Sitters, backup care, daycares, and preschools, all in one place

With Complete Care, you have access to a nationwide network of background-checked in-home child care providers (sitters, nannies, tutors) and child care programs (daycares, preschools, camps, after-school programs).

It's easy to view care provider recommendations, read reviews, browse detailed profiles, post jobs, and book interviews, tours or jobs with a click.

Services available



Backup care



Full-time care



Daycares & preschools



Camps & after school care

 Tip: Need last-minute care? Post a job to hear back quickly from caregivers.

Enroll in your benefit now!



Senior care companions



Access senior care when you need it most

For non-medical needs such as companion care, errands, cooking, light housekeeping and driving to appointments, utilize Complete Care's senior care benefit to schedule experienced and accessible caregivers for your elderly loved ones.

Complete Care helps you quickly find background checked caregivers to comfort and care for your family members day or night.

Services available



**Errands
& meal prep**



**Companionship
& conversation**



**Routine
assistance**



**Escorting to
appointments**

 Tip: Post a job to find the best fit for your family. It's quick and easy to do.

Enroll in your benefit now!



Pet care services

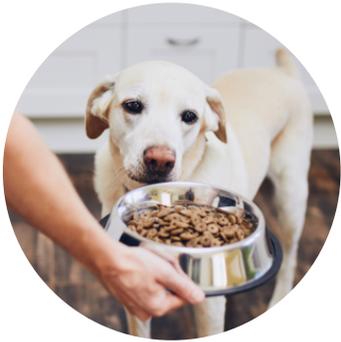


Caregivers for pet sitting and dog walking

Whether you need help with pet sitting, dog walking, or drop-in care, Complete Care provides added assurance for your four-legged family members with the help of our pet care benefits.

Our benefit solution removes the hassle of finding dependable care with nationwide coverage available 24/7 and inclusive care options, including pet care for cats, dogs, and other animals.

Services available



Pet sitting & feeding



Dog walking



Drop-in care



Grooming

 Tip: You can also find care for birds, rabbits, turtles and other animals, too!

Enroll in your benefit now!



Household services



Solutions for every household need

Whether you're looking for help with cleaning, meal prep, errands, or need a household assistant to do it all, Complete Care makes it easy to outsource your home care needs with trusted, background-checked caregivers.

Post a job with your specific needs, dates, time, and rate, or search for available home caregivers in your area based on your chosen criteria.

Services available



**Housekeeping
& cleaning**



**Household
assistant**



House sitting



Errands

 Tip: No task is too big or small. Don't be afraid to post a job for any help you need!

Enroll in your benefit now!



Find backup care through an agency



Let us handle everything

Sometimes, you just need care—fast and without the hassle. That’s why we’re excited to offer Agency Care, perfect for busy parents who want quick, reliable help without sifting through candidates.

- ✓ Effortless convenience: Skip the search and let an agency do the legwork for you.
- ✓ Trusted quality: Agencies perform annual background checks, interviews, and verify multiple references.
- ✓ Fast & reliable: Perfect for high-need situations when you need care quickly.

What to know:

- Pricing: Agency care commands a higher price point than in-network care, covering the convenience of a fully managed process.
- How to book: Log in to UrbanSitter, click “Let us handle everything,” and submit your request. [[More details here.](#)]

*Please note that Agency Care is available where coverage exists

Enroll in your benefit now!



Connect with Family Guide



Your personal concierge for caregiving support

Family Guide is your go-to resource for finding care. Whether you're in a backup care crunch or planning ahead, we give you one-on-one support with a trusted helper to find the right care for your family.

What can we help with?

- ✓ Finding caregivers through the UrbanSitter marketplace
- ✓ Booking backup care with a local agency
- ✓ Searching for openings at daycares, preschools, or camps

How it works

1. Fill out a short request form
2. A family guide reviews your needs
3. Receive personalized care options based on your situation

[Submit a Family Guide request here!](#)

No guesswork. No endless searching. We handle the logistics, so you don't have to.

[Enroll in your benefit now!](#)

